



**\*\*New Public Alert Service Notice\*\***

In an effort to better connect with our residents and communicate in a timely and effective manner we have a new software for Public Alerts; these alerts can be Emergency Alerts, Notification Alerts or Informational Alerts. This uses our utility billing database to provide information to our Alert systems; and the data is protected for your security. To make sure we have the most current information for you **simply go to [www.public-alert.com](http://www.public-alert.com), click on “sign in” and click on “email form” for residential information. This information will be sent to our office, so we can update your information in the Utility Billing and Alert System.** You will need your Utility Billing account number to complete the sign in form. This number is on your Utility Bill as Acct. No.

The Public Alert messages will be sent to your home phone, cell phone, and email if we have all your current data.

There will be a “Public Alert Service Notice” on the back of your Utility Bill at the end of this September. You can fill out this information and bring it to the office, drop it in the Locked Drop Box at the office or scan it and send to [clerk@walnutcreeknc.com](mailto:clerk@walnutcreeknc.com) or you may go to the site listed above. The faster we have updated current data the better our communications will be.